

St. Edmundsbury Taxi and Private Hire group
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APPENDIX 6

30/10/18

The Solicitor,
St Edmundsbury Borough Council,
Licensing Department,
West Suffolk House,
Western Way,
IP33 3YU

Dear Sirs,

Hackney Carriage Tariffs.
Section 65 Local Government (Miscellaneous Provisions) Act 1976

On 04/06/2018 tariffs were introduced to amend the manner in which passengers were charged dependant upon whether the number of passengers were between 1 and 4 or between 5 and 8.

This resulted in a change in the manner in which the driver operated the meter in such a way that it appeared to passengers that the driver was making ad hoc/illegal additions to the meter reading by pressing buttons on the meter at the conclusion of the journey.

Experience has proved that this is a serious matter raising health and safety issues.

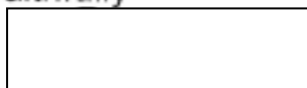
PARTICULARS

Attached to this letter is a record of circa 155 incidents of verbal and physical assaults and refusals to pay fares suffered by the signatories since the introduction of the revised tariffs.

Despite this catalogue of criminal behaviour we have withheld making a complaint to the police or seeking media attention or complaining to our M.P. because we fully appreciate that such courses of action will serve to escalate issues rather than resolve them.

Unless you can suggest another approach we request that such steps are taken as requisite to suspend the revised fare schedule and revert to the previous arrangements to enable a solution to this problem to be formulated.

Yours faithfully



Robin Dorling

(Duly authorised by the signatories)

Encls: Signed record of incidents.